

# THE NEW NORMAL

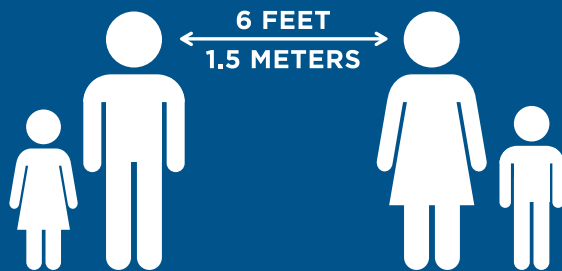
Everyone at Divi Dive Bonaire and Divi Flamingo Beach Resort & Casino is excited to welcome back our beloved dive groups and guests. We've missed you all very much!

Safety has always been of the utmost importance to our resort and dive operation, and in preparing to welcome back guests and divers to our beautiful Caribbean island, we've reviewed every area of our health and cleanliness procedures.

Our new enhanced CLEAN CHECK program follows the recommendations of the Centers of Diseases Control and Prevention (CDC), the World Health Organization (WHO), the Ministry of Health, and new diving industry standards. In the weeks and months ahead, we will continue to monitor and augment our protocols to ensure a continual focus on the health and safety of our guests and staff.

For more information on our CLEAN CHECK program, visit [www.diviresorts.com/clean-check.htm](http://www.diviresorts.com/clean-check.htm).

Please stay safe and practice proper social distancing at all times



We want you to enjoy our outdoor spaces as safely as possible, so we ask that you keep at least 6 feet (1.5 meters) away from other guests at all times.

# WARM WELCOME GUARANTEE

At Divi Dive Bonaire, our team has always welcomed and warmly greeting our dive groups and guests, and that will never change. To continue our tradition, our staff will now meet, greet and thank all guests and divers with a hand on their heart. We hope this safe and meaningful gesture will convey not only a warm welcome, but also a sign of our appreciation for trusting us with your vacation and diving experience.

We want our guests to have confidence every time they book a vacation and dive experience, with peace of mind from check-in to farewell.



# DIVE SHOP PROCEDURES

## WHAT TO EXPECT WHEN YOU ARRIVE AT THE DIVE SHOP

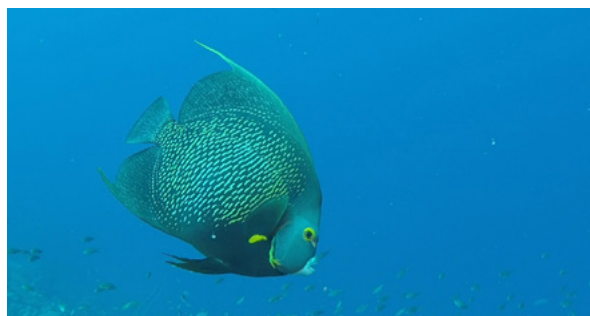
- Staff and dive guests should wear a face cover (mask, bandana or scarf).
- No more than six (6) guests are allowed in the retail shop at any given time.
- Divers must follow social distancing guidelines when purchasing dive services, merchandise or during dive check-ins.
- Only group leaders may present group paperwork at check-in.
- Orientation will be given at pre-arranged times and no more than ten (10) divers may attend orientation, outside on the deck, at any given time.
- Divers must follow social distancing guidelines during orientation.
- Check-in for all dives will be at a pre-arranged time and no more than ten (10) divers are allowed on the dock at one time.



# SHORE DIVING PROCEDURES

## WHAT TO EXPECT WHEN YOU SHORE DIVE WITH US

- Tanks will be placed at designated locations to maintain social distancing.
- Divers are not allowed to share equipment or let their equipment be touched by another diver.
- Divers should avoid touching any hard surfaces and their face as much as possible.
- Divers who need assistance getting into and out of their equipment, on or off the dock, or need assistance after getting out of the water, should have a personally designated "dive buddy."
- Divers must maintain at least six (6) feet distance when clearing their nose, sinuses or throat at the surface or after a dive.
- Divers should maintain social distancing when entering the water and avoid crowding together on the surface.
- Divers must practice good hygiene and avoid spitting into their masks, blowing their noses, etc.
- Divers must assemble and disassemble their own dive equipment.



For your safety and wellbeing, we kindly request that you follow these protocols. We appreciate your cooperation!





# BOAT DIVING PROCEDURES

## WHAT TO EXPECT WHEN YOU BOAT DIVE WITH US

- All Individual divers will be combined with groups and placed on a designated boat.
- No more than ten (10) divers allowed per boat.
- No non-divers are allowed on the boat.
- Boarding procedures will be organized and pre-arranged to maintain social distancing.
- Captains, crew members and divers should wear a face covering (mask, bandana or scarf).
- Dive staff must have all equipment on board before divers are allowed to board.
- Any personal items or equipment not specifically needed for diving or safety, will not be allowed on board.
- Everyone on board should avoid touching any hard surfaces and their face as much as possible.
- Divers are not allowed to share equipment or let their equipment be touched by another diver.
- Tanks will be placed at designated locations on the boat to maintain social distancing.
- Divers must assemble and disassemble their own dive equipment.
- Divers who need assistance getting into and out of their equipment, on or off the boat from the water, or need assistance after a dive, should have a personally designated "dive buddy" on the boat.
- Divers must maintain social distancing when entering the water, when they are together on the surface and when getting back on board the boat.
- Divers must maintain at least six (6) feet distance when clearing their nose, sinuses or throat at the surface or after a dive.
- Divers must practice good hygiene on the boat and avoid spitting into their masks, blowing their noses, etc.
- Handrails, communal surfaces and the marine head will be sanitized before, during and after each boat charter.



For your safety and wellbeing, we kindly request that you follow these protocols. We appreciate your cooperation!





## BOOK NOW!

### GROUP RESERVATIONS

☎ 1 (800) 801-5550

✉ [groupsales@diviresorts.com](mailto:groupsales@diviresorts.com)

### INDIVIDUAL RESERVATIONS

☎ 1 (800) 367-3484

✉ [reserve@diviresorts.com](mailto:reserve@diviresorts.com)

[www.dividive.com](http://www.dividive.com)

[www.diviflamingo.com](http://www.diviflamingo.com)



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